

STUDENT FREQUENTLY ASKED QUESTIONS

Questions:

- [Can I forward my Campbell email account \(@email.campbell.edu\) to a Yahoo or my personal Gmail account?](#)
- [How do I connect to the wireless network?](#)
- [Can I take advantage of the university's education discount to buy software or a new computer?](#)
- [Do you have any suggestions for writing emails more effectively?](#)
- [As a student, am I provided a license to install WordPerfect or MS Office on my own computer?](#)

[-Back-](#)

Question:

[Can I forward my Campbell email account \(@email.campbell.edu\) to a Yahoo or my personal Gmail account?](#)

Answer:

Yes! Gmail allows you to forward messages to any email account you'd like. Here are the instructions on how to do this: [Email forwarding](#)

[-Back-](#)

[-Back-](#)

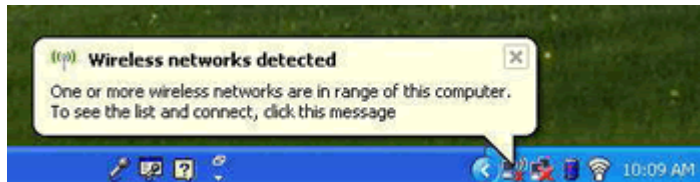
Question:

[How do I connect to the wireless network?](#)

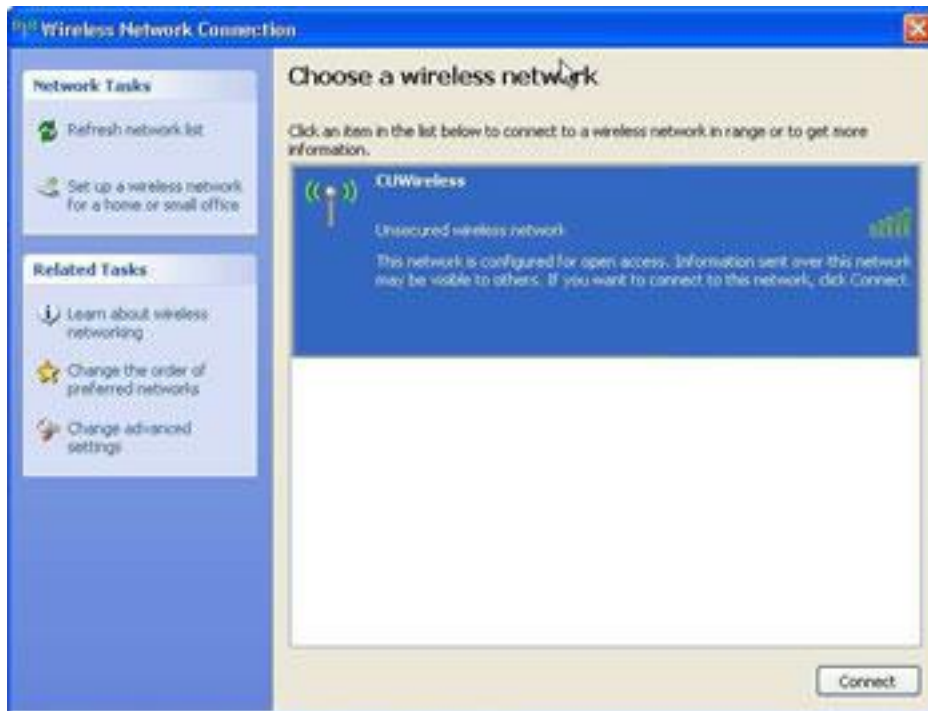
Answer:

Wireless Network Connection Instructions

1. Click on prompt showing wireless networks in range.



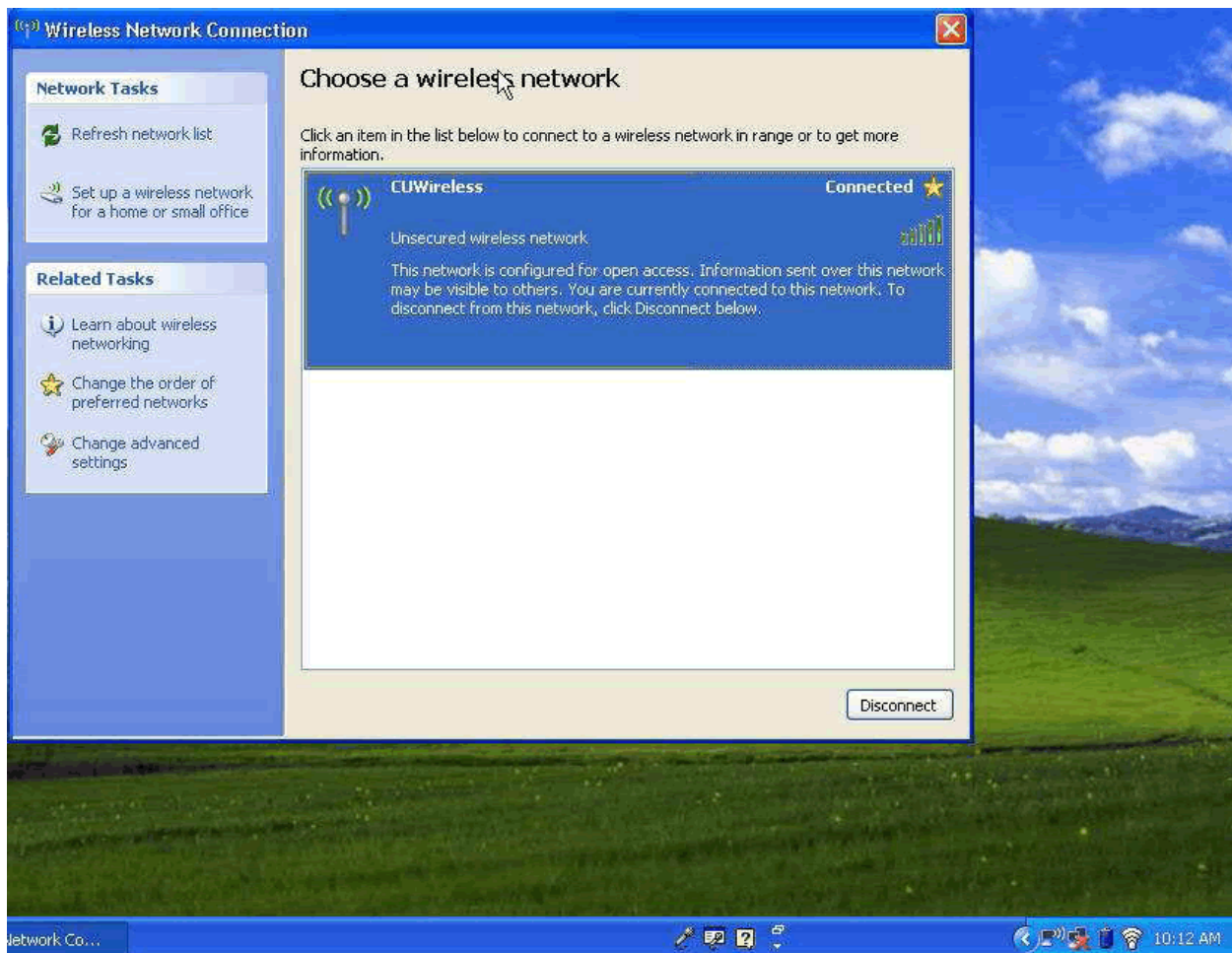
2. Select the CUWireless network in the list of available networks and click on the Connect button.



3. Click on Connect Anyway.



4. After you are connected close the Wireless Network Connection window.



5. Open a web browser, and click ok when you are prompted that your connecting is secure.



6. You may see a Security Alert window, click Yes.



7. At the registration page enter your username and password. This will be your WebAccess user name and password (the one you use to register for classes and check your grades at: <https://wa.campbell.edu>). After entering your user name and password, then press Authenticate.

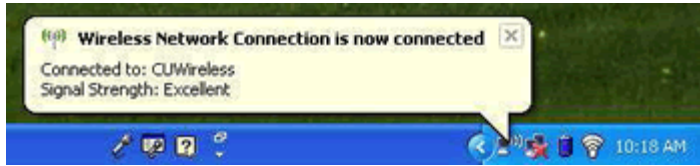


8. If your username and password were entered correctly you will see the message “Authentication successful”.



9. Next you will need to reboot your computer.

After you reboot you will be connected to the wireless network automatically.



For additional assistance please contact Christy Hall at 910-814-4372, hall@law.campbell.edu or Kivett Office # 108 (near Career Services).

[-Back-](#)

[-Back-](#)

Question:

[Can I take advantage of the university's education discount to buy software or a new computer?](#)

Answer:

Yes! Our vendors would like to give students, parents, faculty and staff an opportunity to purchase your technology needs at a discounted price. Because we use these vendors on a regular basis to purchase Campbell University's technology equipment and software, they have offered to give you special discounts. Just click on the provided links:

Software Purchases

Please visit the university IT [support site](#) for further information.

Hardware Purchases

For USB flash drives, memory, printers, and other peripherals - Campbell University Store: [GovConnection](#)

For Apple desktops, laptops, etc. - Campbell University Store: [Apple](#)

Dell - Campbell University Store: [Dell](#) (For this website, use member ID US84006207)

[-Back-](#)

[-Back-](#)

Question:

[Do you have any suggestions for writing emails more effectively?](#)

Answer:

Yes. These links cover the subject thoroughly:

[Why is it important?](#)

[How should I author an email, appropriately?](#)

[Any other tips?](#)

[-Back-](#)

-Back-

Question:

As a student, am I provided a license to install WordPerfect or MS Office on my own computer?

Answer:

Unfortunately no, but both can be purchased with educational discounts via this site:

[Campus IT Support Site](#)

Please contact your IT team for assistance.

-Back-